



Focused Rewards Terms & Conditions

1. All rewards are subject to Tax and Employers National Insurance liability. You will be personally responsible for the BIK (Benefit in Kind) Tax Contributions to the Inland Revenue as "benefits in kind."
2. The programme runs from 01 November 2004 to 31st October 2005 and includes all sales made between these two dates. Focused Networks reserves the right to amend the programme throughout its duration, including products, and points values allocated to these products.
3. Should any participant cease to be employed by the company they have been registered to the programme with, any Focused Rewards allocated to that participant will become void and their account will be closed, 30 days after they leave their place of employment.
4. No cash or credit alternative to Focused Networks is available.
5. Claims must be received no longer than 12 months after the date of sale. All claims after this date will be deemed void.
6. By making a claim you will be deemed to have read and agree to be bound by these terms and conditions. All instructions given form part of these terms and conditions.
7. Should a claim contain false information, Focused Networks reserves the right to withhold or cancel any reward due to participants and/or cancel participation in the programme.
8. Delivery charges on sold products are not included in the calculation of Patchpoints
9. Focused Rewards are not transferable.
10. Focused Rewards will be issued to the registered company who purchases in this scheme.
11. Validation of points will be calculated on at least a quarterly basis and credit notes will be deducted from any points earned.
12. The decision of Focused Networks is final in the case of any dispute.
13. Focused Networks reserve the right to withdraw this programme at any stage without notice.
14. Limited to only one registration per company or organisation.
15. This promotion is subject to our standard T&C's of business.

Merchandise Offerings

1. All reward values are correct at the time of publication. Focused Networks reserve the right to increase or decrease values without prior notice.
2. All goods are subject to availability and Focused Networks reserve the right to withdraw any product without prior notice.
3. Whilst every care has been taken in producing this collection, the products shown may not necessarily be the actual products supplied and all descriptions are given in good faith but no guarantee to the accuracy of the descriptions and product features or specifications can be given by Focused Networks.
4. Where errors are discovered Focused Networks will endeavour to clarify in future literature.
5. All goods are dispatched free of charge, to the nominated address by courier, normally within 14 days. Please allow 21 days from date of order before enquiring about non-delivery.
6. A signed delivery note is proof of delivery. It is the recipients' responsibility to check goods before accepting delivery as mistakes cannot be rectified afterwards.
7. In the event that any items are received damaged or faulty, please contact rewards@focused-networks.com for advice. Please do not return any goods until instructed to do so, and please ensure that all items returned are wrapped in suitable packaging.
8. Items cannot be returned unless they are of faulty workmanship or received damaged in transit.
9. Installation and batteries are not included unless otherwise stated. Sizes shown are approximate.
10. Warranties are as stated by the manufacturer.